

Foreword

Homelessness in Clondalkin represents the extreme end of social exclusion, poverty and disadvantage in the community. The level of homelessness in Clondalkin and throughout Dublin has increased dramatically in recent years. Various responses have been developed both by statutory, community and voluntary agencies working in the area.

In 2008, Dublin Simon Community worked with 189 homeless people from Clondalkin. The causes and effects of homelessness in the area are broad and varied including family / relationship breakdown, drug and alcohol misuse, prison release, mental and physical health problems, domestic violence, lack of affordable housing, poverty, early school leaving, unemployment and eviction. In order to address this broad range of issues facing homeless people, a range of community, voluntary and statutory services in Clondalkin are providing services to meet those needs.

The aim of this directory (updated from an original 2005 version) is to highlight the range of locally based services available to people who are homeless, and in doing so, to bridge the gap for local agencies and service users by increasing access to other relevant agencies.

Sharon Harty
Chairperson – Homeless Working Group

CPLN would like to thank the members of CPLN's Homeless Working Group, for all their advice and direction throughout the research and publishing process.

Its membership includes:

- Sharon Harty (Chairperson) Clondalkin Addiction Support Programme
- Sandra Mullen Clondalkin Drugs Task Force
- Ann Corrigan Cairdeas
- Christopher Gard Dublin Simon
- Noel Dorrington Dublin Simon
- David Duffy CPLN Area Partnership
- Karen Keyes Bawnogue Youth and Family Support Group
- Suzanne Carrick South Dublin County Council
- Paul Curtis Youth Support and Training Unit
- Lisa Collins Cairdeas

Thanks also to each of the agencies mentioned in the directory, for providing the information necessary to produce this directory.

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Local Agencies and Services Operating in the Clondalkin Area

Bawnogue Youth and Family Support Group

**Unit 11 Bawnogue Shopping Centre
Bawnogue
Clondalkin**

Telephone: 4572938/4572957

Helpline: 087-7831012

Fax: 4572958

Email: byfsg@eircom.net

Target Group:

Drug users, prisoners, ex-prisoners and families.

Services Offered:

Assesses clients with drug issues, and gives information and advice on what their options are. Provides rehabilitation and aftercare to people who wish to remain drug free, by providing access to education, counselling and relaxation therapies.

Provides support for drug users and their families through counselling, drug awareness information, and alternative therapies such as acupuncture, aromatherapy and reflexology. Offers information, advice and a referral service to appropriate education, training and employment agencies.

Has established links with the Aisling Clinic, Fortune House, St. James' Hospital and Clondalkin Mental health Clinic.

Provides access to a solicitor for legal advice on Tuesday evenings 7pm-9pm, by appointment only.

Hosts a drug-free group with advice, support and social activities on Monday evenings.

Services Available to Homeless People or People at Risk:

Provides advice and information on services available, and referral to relevant agencies.

Offers advocacy for people out of home or at risk, and provides mediation with families and the council, where appropriate.

Provides access to washing facilities and laundry facilities, and access to primary health care.

Offers breakfast and light lunch, and operates a drop-in centre on Wednesday nights 11pm-1am.

How to Contact Service:

Call in during opening hours.

Phone during opening hours.

In writing.

By referral from another agency.

Opening Hours:

Monday 9am-5pm.

Tuesday 9am-5pm.

Wednesday 9am-5pm.

Thursday 9am-5pm.

Friday 9am-4pm.

Staffing:

6 full-time staff, 13 CE staff, 6 volunteers and 10 sessional staff.

Year Established:

1999.

Cairdeas Project

**Unit 1-2 Neilstown Shopping Centre
Neilstown Road
Clondalkin**

Telephone: 4573515

Fax: 4573122

Email: cairdeas@unison.ie

Target Group:

Drug users, ex-drug users and their families.

Services Offered:

Provides advocacy for whatever issue a client may present with, and aims to counteract the social exclusion of drug users.

Offers advice and information on a wide range of issues that affect drug users, their families and ex-users, such as education and training, employment, health issues, housing, legal issues, mental health and welfare entitlements.

Operates a drug users forum for drug users and ex-users from North Clondalkin on Tuesday nights 7pm-9pm, and a similar forum for users and ex-users from South West Clondalkin (in Bawnogue Youth and Family Support Group) on Thursday nights 8pm-9.30pm.

Offers a mediation service.

Services Available to Homeless People or People at Risk:

For drug users who are homeless or at risk of becoming so, it offers advice, information, advocacy and a referral service to the appropriate agencies.

Offers a mediation service.

How to Contact Service:

Call in during opening hours.

Phone during opening hours.

By referral from another agency.

Opening Hours:

Monday 9.30am-5pm.

Tuesday 9.30am-5pm.

Wednesday 9.30am-5pm.

Thursday 9.30am-5pm.

Friday 9.30am-5pm.

Staffing:

2 full-time staff and 1 part-time staff.

Year Established:

1998.

Carline Centre of Learning

Lynch's Lane
Balgaddy
Lucan
Co.Dublin

Telephone: 6249965

Fax: 6249969

Email: carlineag@eircom.net

Target Group:

Provides a service for early school leavers between the ages of 13-18 years old.

Services Offered:

The Carline Centre offers two programmes.

The Main Programme.

Provides educational training in Communications, Mathematics and I.T. (all to FETAC Foundation Level), English (Junior Certificate Ordinary Level) as well as Drama, Life Skills, Relationships and Sexuality Education, Personal Development, the Copping On Programme, Day Trips and a Transnational Programme.

Also provides vocational training in Woodwork, Mechanics/Metal Work, Food and Nutrition, Arts and Crafts, Preparation for Work and Personal Effectiveness (all to FETAC Foundation Level).

Operates a full Sports Programme.

The Access Programme.

Offers support to young people with behavioural problems, who may have experienced drug related issues and require extra support to work through these difficulties. The Access Programme has its own educational programme and has recently participated in the vocational training available through the Main Programme.

Other Services.

Offers support to all the families that they work with. There is a Family Counselling Service available through Carline.

Carline has no formal Outreach Service, however, where possible, it keeps contact with the young people who have moved on from Carline, offering them ongoing support.

Services Available to Homeless People or People at Risk:

Provides advice, advocacy mediation and a referral service to appropriate agencies to participants of the programme who are homeless or at risk of becoming so.

Provides meals and access to washing facilities and laundry facilities to participants who are homeless or at risk of becoming so.

How to Contact Service:

By referral only, from another agency/school or a parent.

Opening Hours:

| | |
|-----------|--------------|
| Monday | 10am-4pm. |
| Tuesday | 10am-2.30pm. |
| Wednesday | 10am-4pm. |
| Thursday | 10am-4pm. |
| Friday | 10am-1pm. |

Staffing:

14 full-time staff, 16 CE staff and 6 sessional staff.

Year Established:

1993.

Clondalkin Addiction Support Programme (CASP)

**Muriel Boothman Centre,
Ballyowen Meadows,
Fonthill Road
Clondalkin**

Telephone: 6166750
Community Prison Worker: 087-9065012
Family Support: 087 2858573

Fax: 01 6166755
Email: info@casp.ie

Target Group:

Drug users and their families from North Clondalkin.
The Community Prison Worker's remit is all Clondalkin area.

Services Offered:

Provides a comprehensive range of services including methadone drug treatment, key working, counselling, family support, urinalysis, complementary therapies, aftercare, community prison links, community development, outreach services, health care, needle exchange, information and referral to other services, as appropriate.

Hosts a range of support groups and drop ins for drug users and family members.

Services Available to Homeless People or People at Risk:

- Outreach Workers meet drug users and homeless drug users in public places in North Clondalkin to give information and support on issues affecting them.
- Homeless people can drop in to CASP from Monday to Friday from 10am – 4pm to speak with an outreach worker, avail of food, showers and laundry services, in addition to holistics and counselling.
- CASP drop-ins for active drug users and homeless on Mondays and Thursdays from 6:30- 9pm at the CASP building on the Fonthill Road. The drop-ins are staffed by CASP Outreach Workers who provide a confidential service including food, clothes, shower and laundry facilities, information, needle exchange, nursing care, crisis counselling, holistic therapies and access to Dublin Simon Community Outreach Workers.

How to Contact Service:

Call in between 10 – 4pm Monday to Friday.
Phone during office hours.
In writing.
Referral from another agency.

Opening Hours:

Monday 9:30am - 9pm.

Tuesday 9.30am - 9pm.

Wednesday 9.30am - 9:30pm.

Thursday 9.30am - 9pm.

Friday 9.30am - 9:30pm.

Staffing:

50 staff members.

Year Established:

1995.

Clondalkin Centre for the Unemployed

**Aras Rualach
Neilstown Road
Clondalkin**

Telephone: 6230071/6233629

Fax: 6234605

Target Group:

General public.

Services Offered:

Provides advice and information on a wide range of issues such as disability, education and training, employment, legal issues and welfare entitlements.

Serves as a contact point for the Local Employment Service and the Jobsclub.

Provides computer training, net.college training, and access to the Local Training Initiative.

Offers a typing service.

Services Available to Homeless People or People at Risk:

Offers advice, information and a referral service.

Provides some advocacy.

How to Contact Service:

Call in service during opening hours.

Phone during office hours.

Opening Hours:

Monday 9am-5pm.

Tuesday 9am-5pm.

Wednesday 9am-5pm.

Thursday 9am-5pm.

Friday 9am-5pm.

Staffing:

10 full-time staff, 15 CE staff and 1 supervisor, and 3 jobs Initiative staff.

Year Established:

1992.

Clondalkin Citizens Information Centre

**Luke Cullen House
Oakfield Industrial Estate
Clondalkin**

Telephone: 4570861/4579045

Fax: 4570861

Target Group:

General Public.

Services Offered:

A free confidential service which offers advice and information on a wide range of services and entitlements.

Makes referrals to relevant agencies, where appropriate.

Provides advocacy and support in employment rights appeals and social welfare appeals.

Solicitor available on Tuesday nights to provide free legal advice.

Offers an outreach service in Rowlagh Health Centre on Wednesdays between 10am and 12.30pm.

Offers a home-based service for people who are unable to go into the office.

Services Available to Homeless People or People at Risk:

Provides advice and information on services available.

Serves as a referral agent to appropriate services.

Offers mediation between individuals/families and Community Welfare Officers and/or the County Council's Anti-Social Behaviour section.

How to Contact Service:

Call in during office hours.

Phone during office hours.

In writing.

Opening Hours:

| | | | |
|-----------|---------|----------|-------------|
| Monday | 9am-1pm | 2pm-5pm. | |
| Tuesday | 9am-1pm | 2pm-5pm | 7pm-8.30pm. |
| Wednesday | 9am-1pm | 2pm-5pm. | |
| Thursday | 9am-1pm | 2pm-5pm. | |
| Friday | 9am-1pm | 2pm-5pm. | |

Staffing:

4 full-time staff, 3 part-time staff and 10 volunteers.

Year Established:

1989.

CPLN Local Employment Service

15 Tower Road
Clondalkin
Telephone: 4577308
Fax: 4577313

Quarryvale Contact Point
Greenfort Shopping Centre
Quarryvale
Telephone: 6201071
Fax: 6201073

DBD Contact Point
Bawnogue Church
Bawnogue
Telephone: 4578861
Fax: 4578863

CCU Contact Point
Aras Rualach
Rowlagh
Telephone: 6230071
Fax: 6234605

Email: les@lesclondalkin.com

Target Group:

People who are unemployed for six months or more and claiming an unemployment payment, lone parents, people with a disability, dependent spouse of a long term unemployed person, early school leavers and members of the travelling community.

Services Offered:

Provides comprehensive information on jobs, training and education.

Offers careers Information.

Offers one to one support and advice on options.

Offers personalised support with job placements.

Provides access to Jobs Clubs.

Jobs Clubs aim to prepare people for employment by developing skills such as CV preparation, interview skills, telephone techniques, confidence building and job search skills.

LES Jobs Clubs are located at:

DBD Jobs Club
House No. 2
Bawnogue Church
Bawnogue
Telephone: 4578408

CCU Jobs Club
Rowlagh Community Centre
Rowlagh
Telephone: 6260618

Quarryvale Jobs Club
Greenfort Shopping Centre
Quarryvale
Telephone: 6201071

Services Available to Homeless People or People at Risk:

Offers advice and information on services available, and referral to appropriate services.

How to Contact Service:

Call in during opening hours.

Phone during office hours.

Referral from another agency.

Opening Hours:

| | | |
|-----------|---------|----------|
| Monday | 9am-1pm | 2pm-5pm. |
| Tuesday | 9am-1pm | 2pm-5pm. |
| Wednesday | 9am-1pm | 2pm-5pm. |
| Thursday | 9am-1am | 2pm-5pm. |
| Friday | 9am-1pm | 2pm-5pm. |

Staffing:

24 staff (7 in Tower Road)

Year established:

1998.

CPLN Area Partnership – Homeless Initiative

Unit D, Nangor Road Business Park
New Nangor Road
Clondalkin

Telephone: 4508748

Fax: 4508800

Email: reception@cpln.ie Website: www.cpln.ie

Target Group:

Agencies and organisations in the Clondalkin area that provide services or facilities to people who are homeless or at risk of becoming homeless.

Services Offered:

Provides information and advice to local agencies, as well as city centre based services. Links city centre based services and local agencies that work with homeless people. Development and co-ordination of services at a local level for homeless people in the area. Lobbies and campaigns for the provision of a range of accommodation options locally for homeless people in the area.

How to Contact Service:

Call in during opening hours.
Phone during office hours.
In writing.

Opening Hours:

| | |
|-----------|----------|
| Monday | 9am-5pm. |
| Tuesday | 9am-5pm. |
| Wednesday | 9am-5pm. |
| Thursday | 9am-5pm. |
| Friday | 9am-5pm. |

Staffing:

1 full-time staff.

Year established:

2001.

Clondalkin Youth Service

**Monastery Road
Clondalkin**

Telephone: 4594666

Fax: 4593523

Email: info@cys.ie

Website: www.cys.ie

Target Group:

10-25 year olds, including early school leavers, people with learning difficulties and young unemployed people.

Services Offered:

Offers advice, information and assistance on a wide range education and training issues. Acts as a mediator for young people in local schools, and monitors young people at risk of early school leaving.

Operates the Campus Clondalkin Project in South West Clondalkin.

Runs the SWIFT (South West Initiative For Teenagers) project in conjunction with the Gardai.

Provides after school clubs for under-12 year olds in Clondalkin Village, Deansrath, Bawnogue, Knockmitten and Sruleen, as well as drop-in clubs for over-12 year olds in Deansrath, Bawnogue and Clondalkin Village.

Runs summer projects, retreats in schools and provides an outreach service to schools, youth clubs and community groups.

Services Available to Homeless People or People at Risk:

Offers advice and information on services available, and referral to appropriate agencies.

How to Contact Service:

Call in during opening hours.

Phone during office hours.

In writing.

Opening Hours:

Monday 9.30am-5pm.

Tuesday 9.30am-5pm.

Wednesday 9.30am-5pm.

Thursday 9.30am-5pm 7pm-9pm.

Friday 9.30am-5pm.

Staffing:

10 full-time staff, 10 CE staff, 2 Jobs Initiative staff and 1 volunteer.

Year Established:

1983.

Cumas Project

**Unit 1-2 Neilstown Shopping Centre
Neilstown Road
Clondalkin**

Telephone: 4573515

Fax: 4573122

Email: cumas@indigo.ie

Target Group:

Parents and families of drug users, and young drug users themselves.

Services Offered:

Provides information and advice on a range of drug related issues, and referral to appropriate services.

Provides support to parents and siblings of drug users, and to young drug users themselves.

Offers advocacy on behalf of families and drug users.

Provides stress management and relaxation therapies such as acupuncture and acupressure.

Childcare worker who works with children of drug users.

Services Available to Homeless People or People at Risk:

For people who are accessing the project that become homeless, or are at risk of doing so, it offers information, advice and a referral service to relevant agencies.

Offers advocacy and a mediation service to the out of home young person and their family.

How to Contact Service:

Call in during opening hours.

Phone during office hours.

In writing.

By referral from another agency.

Opening Hours:

Monday 9am-5pm.

Tuesday 9am-5pm.

Wednesday 9am-5pm.

Thursday 9am-5pm.

Friday 9am-5pm.

Staffing:

6 full-time staff.

Year Established:

1998.

DBD Advice and Information Centre

**Unit 14 Bawnogue Shopping Centre
Bawnogue
Clondalkin**

Telephone: 4577925/4576933

Fax: 4577304

Email: dbdcentre@eircom.net

Target Group:
General Public.

Services Offered:

Offers advice and information on a wide range of issues including disability, education and training, emotional problems, employment, housing, legal issues and welfare entitlements. Offers access to a counselling service for people with emotional problems, and access to a solicitor for people with legal concerns.

Provides an advocacy service for people who are seeking entitlements.

Serves as a contact point for the Local Employment Service and the Jobsclub.

Provides training courses in first aid, computers and nutritional budgeting for its lone parents group (SPEED).

Services Available to Homeless People or People at Risk:

Offers information, advice and advocacy, as well as a referral service to appropriate agencies.

How to Contact Service:

Call in during opening hours.

Phone during office hours.

In writing.

By referral from another agency.

Opening Hours:

Monday 9.30am-5pm.

Tuesday 9.30am-5pm.

Wednesday 9.30am-5pm.

Thursday 9.30am-5pm.

Friday 9.30am-4.30pm.

Staffing:

1 full-time staff, 15 CE staff and 10 volunteers.

Year Established:

1990.

Dochas Family Centre

Liscarne Gardens
Clondalkin

Telephone: 6234531

Fax: 6232785

Email: dochasfamilycentre@eircom.net

Target Group:

Children who have emotional, social or behavioural needs, and their families.

Services Offered:

Individual therapeutic work and personal development.

Group work, including creative, educational and recreational activities.

Family work – intensive support to families through home visits, counselling and group work.

School liaison, offering programmes within the school working together to meet children's needs.

Educational psychological assessments.

Services Available to Homeless People or People at Risk:

For young people on a programme, or their family, if they become homeless, it:

Offers advice, information and a referral service.

How to Contact Service:

By referral from other agencies (including schools and self referrals).

Opening Hours:

Monday 7.30am-8.30pm.

Tuesday 9am-6.30pm.

Wednesday 7.30am-5.30pm.

Thursday 9am-5.30pm.

Friday 7.30am-4.30pm.

Staffing:

8 full-time staff.

Year Established:

1994.

Ronanstown Youth Service

Ronanstown Youth and Resource Centre
Neilstown Village Centre
Neilstown Road
Clondalkin

Telephone: 4570363/4573859

Fax: 4578505

Email: info@rys.ie

Target Group:

Mainly under 25 year olds, who are drug users, early school leavers, ex-offenders, homeless, lone parents or unemployed, and young people in general.

Services Offered:

Offers a wide range of youth programmes for young people.

Offers a broad range of education and training programmes.

Offers advice and information on issues relating to drug use, and serves as a contact point for CASP (Clondalkin Addiction Support Programme) and Athlone Residential Treatment Programme.

Operates the GRAFT programme aimed at ex-offenders or people at risk of offending.

Provides advice and support for people seeking court/barring orders and offers a referral service where appropriate.

Offers advice on legal issues, and provides mediation between young people and the Gardai.

Accepts referrals for its youth programmes for people with emotional problems.

Provides information and advice on issues such as disability and welfare entitlements.

Offers information, advice, advocacy, support, and a referral service where appropriate to young people out of home, or to people with housing difficulties.

Services Available to Homeless People or People at Risk:

Offers advice and information on services available, and a referral service to appropriate agencies.

Provides a mediation service between young people and their families, the Council, or the Gardai.

Provides access to washing and laundry facilities.

Offers breakfast and hot lunch daily.

Operates a drop-in centre, with two late night services on Wednesday 9pm-11pm, and Thursday 9pm-11pm (in conjunction with CASP).

Administers a harm reduction service which gives out sleeping bags and camping mats to people who are sleeping rough in the area.

How to Contact Service:

Call in during opening hours.

Phone during office hours.

In writing.

By referral from another agency.

Through outreach.

Opening Hours:

Monday 9.30am-10pm.

Tuesday 9.30am-11pm.

Wednesday 9.30am-12am.

Thursday 9.30am-12am.

Friday 9.30am-11pm.

Staffing:

14 full-time staff, 25 CE staff and 9 volunteers.

Year established:

1983.

South Dublin County Council – Homelessness & Voluntary Housing Unit

**County Hall
Town Centre
Tallaght
Dublin 24**

Telephone: 4149000

Fax: 4149202

Website: www.sdcc.ie

Target Group:

People who are homeless or are experiencing housing difficulties.

Services Offered:

Responsible for implementing the three year action plan on homelessness for South Dublin County Council's administrative area.

Processes schemes for voluntary housing bodies involved in the provision of general and special needs type housing.

Services Available to Homeless People or People at Risk:

Through the implementation of its action plan on homelessness, the Council aims to:

Address the current gaps and deficiencies in services and accommodation for people who are homeless in South Dublin.

Ensure that people who are homeless have access to the range of services necessary so that the length of time they spend homeless is reduced to a minimum and that they are assisted to long-term housing and development.

Ensure that mainstream policies and services are focused on preventing people from becoming homeless.

Opening Hours:

| | |
|-----------|-------------|
| Monday | 9am-5pm. |
| Tuesday | 9am-5pm. |
| Wednesday | 9am-5pm. |
| Thursday | 9am-4.30pm. |
| Friday | 9am-5pm. |

South Dublin County Council – Housing Allocations Section

Civic Offices
Ninth Lock Road
Clondalkin

Telephone: 4149382

Fax: 4670233

Website: www.sdcc.ie

Target Group:

General public with housing difficulties or queries.

Services Offered:

Offers information and advice to anyone seeking accommodation with South Dublin County Council.

Interviews people for inclusion on the housing list.

Responsible for the allocation of houses to people on the housing list and transfer list.

Assists with inter-transfers and transfers of tenancies.

Assesses housing need in the area.

Services Available to Homeless People or People at Risk:

Offers advice and information on the services available, and provides a list of organisations that provide emergency accommodation in the city centre.

Assesses homeless people seeking overall priority on the housing list.

Mediates with emergency accommodation providers in the city centre.

Acts as a referral agent to transitional housing projects.

Provides accommodation to people who have been awarded overall priority.

How to Contact Service:

Call in during opening hours.

Phone during office hours.

In writing.

By referral from another agency.

Opening Hours:

Monday 10am-12.45pm 2pm-4pm.

Tuesday 10am-12.45pm 2pm-4pm.

Wednesday 10am-12.45pm 2pm-4pm.

Thursday 10am-12.45pm 2pm-4pm.

Friday 10am-12.45pm 2pm-4pm.

Year Established:

1999.

South Western Area Health Board – Duty Social Work Service

**Bridge House
Cherry Orchard
Dublin 10**

Telephone: 6206387

Fax: 6206388

Target Group:

Under 18's and families.

Services Offered:

Offers a range of services aimed at protecting children and supporting families. These services include:

Identifying children at risk of abuse or neglect.

Supporting children in care.

Providing fostering and adoption opportunities, and training.

Tracing natural family following adoption.

Providing family support around parenting issues

Direct therapeutic work with children.

Developing proactive family support services.

Facilitating children in care having access to their natural family, where appropriate.

Services Available to Homeless People or People at Risk:

Offers advice, information and advocacy, as well as referral to appropriate agencies.

Engages in mediation, especially between the young person out of home and their family.

Provides health care through the Area Medical Officer or health centre G.P.

Offers aftercare for the young person, particularly in relation to emotional support, employment and accommodation.

How to Contact Service:

Phone during office hours.

In writing.

By referral from another agency.

Opening Hours:

Monday 9am-1pm 2.15pm-5pm.

Tuesday 9am-1pm 2.15pm-5pm.

Wednesday 9am-1pm 2.15pm-5pm.

Thursday 9am-1pm 2.15pm-5pm.

Friday 9am-1pm 2.15pm-5pm.

Staffing:

46 full-time staff and 1 part-time staff.

Tower Programme

North Clondalkin Probation Project Ltd.
Cusack House
St. Mark's Lane
Neilstown Road
Clondalkin

Telephone: 6236230

Fax: 6236237

Email: towerprogramme@eircom.net

Target Group:

16-28 year old offenders and ex-offenders from North Clondalkin.

Services Offered:

Provides education and training to FETAC (previously N.C.V.A.) level 2 through its day and evening programmes for offenders.

Provides support to address offending behaviour, personal development, communication skills, numeracy, literacy and job training.

Provides advice and information in relation to drug/alcohol abuse.

Offers an outreach service for offenders.

Services Available to Homeless People or People at Risk:

Provides advice and information on services available.

How to Contact Service:

By referral from another agency only.

Opening Hours:

Monday 9am-8pm.

Tuesday 9am-8pm.

Wednesday 9am-8pm.

Thursday 9am-8pm.

Friday 9am-5pm.

Staffing:

10 full-time staff, 2 part-time staff and sessional staff as required.

Year Established:

1994.

Youth Support and Training Unit

**Unit 5 Oakfield Industrial Estate
Clondalkin**

Telephone: 4579444

Fax: 4579422

Target Group:

Early school leavers, ex-offenders, lone parents and unemployed people in the 15-20 year old age group.

Services Offered:

Operates an outreach service to target early school leavers.

Assists young people in finding suitable education/training programmes, and monitors and supports their progress.

Provides literacy programmes and motivational programmes.

Co-ordinates an anger management programme for young people.

Provides information and advice on a wide range of issues such as alcohol/drug use, employment, health issues, mental health, legal issues and welfare entitlements.

Provides a drop-in service for early school leavers.

Services Available to Homeless People or People at Risk:

Offers advice, information, advocacy and mediation between young people and their families.

Acts as a referral service.

Provides washing facilities and laundry facilities.

Provides food and light meals.

Operates an outreach streetwork service.

How to Contact Service:

Drop-in service (3pm-5pm, Monday-Thursday).

Phone during office hours.

In writing.

Referral from another agency.

Opening Hours:

Monday 9.30am-5pm.

Tuesday 9.30am-5pm.

Wednesday 9.30am-5pm.

Thursday 9.30am-5pm.

Friday 9.30am-5pm.

Staffing:

5 full-time staff and 2 part-time staff.

Year Established:

1997.

Local Health Centres and Garda Stations

Boot Road Health Centre

**Boot Road
Clondalkin**

Telephone: 4592549

Fax: 4592746

| Services | Monday | Tuesday | Wednesday | Thursday | Friday |
|---|--|------------------|-----------------------------|--|------------------|
| Dentist and Hygienist (children) | 9am-5pm | 9am-5pm | 9am-5pm | 9am-5pm | 9am-5pm |
| Dentist (adults with medical card) | | 5pm-8pm | | | |
| Speech and Language | Appointment only | Appointment only | Appointment only | Appointment only | Appointment only |
| CWO's | 10am-11.30am | 10am-11.30am | Appointment only | 10am-11.30am | 10am-11.30am |
| Doctors referral clinic | (for children up to 6 th class national school) | | | 1 st and 3 rd of the month 2.15pm-4pm | |
| Nurses Clinic | | | 10am-12pm | | |
| Developmental Clinic | | | 2pm-4pm Appointment only | | |
| Breast Feeding Support Group | | | | | 2pm-3.30pm |
| Home Help Organiser | | | | 11.30am-12.30pm | |
| Registrar of Births, Deaths and Marriages | | 2.15pm-4pm | | | |
| Recovery Group | 8pm-10.15pm | | | | |
| Dressings and Injections | 9am-10.30am | 9am-10.30am | 9am-10.30am | 9am-10.30am | 9am-10.30am |

Deansrath Health Centre

**St. Cuthbert's Road
Clondalkin**

Telephone: 4574060

Fax: 4574108

| Services | Monday | Tuesday | Wednesday | Thursday | Friday |
|-------------------------|------------------------------------|------------------------------------|------------------------------------|--|------------------------------------|
| Doctors Referral Clinic | | | | 2 nd and 4 th of the month 2.15pm-4pm | |
| Developmental Clinic | | 2.15pm-4pm Appointment only | | | |
| Nurses Clinic | 10am-12pm | | | | |
| Breast Feeding Clinic | 12pm | | | | |
| Dental Clinic | Appointment only. Emergency-9am | Appointment only. Emergency-9am | Appointment only. Emergency-9am | Appointment only. | Appointment only. Emergency-9am |
| Speech and Language | Appointment only | Appointment only | Appointment only | Appointment only | Appointment only |
| Adult Psychiatric | Appointment only | Appointment only | Appointment only | Appointment only | Appointment only |
| Child Psychiatric | Appointment only | Appointment only | Appointment only | Appointment only | Appointment only |
| Home Help | | | | 9.30am-10.30am | |
| CWO's | 10am-11am | 10am-11am | | 10am-11am | 10am-11am Emergencies |

Clondalkin Mental Health Centre

**Watery Lane
Clondalkin**

Telephone: 4570009

| Services | Monday | Tuesday | Wednesday | Thursday | Friday |
|-------------------------------|---------------|----------------|------------------|-----------------|---------------|
| Outpatients Clinic (Rowlagh)* | | | 9.30am-12.30pm | | |
| New Patients* | | | | 10.30am-12pm | |

*The above services are available through GP referral only.

Rowlagh Health Centre

**Rowlagh
Clondalkin**

Telephone: 6263615

Fax: 6234326

| Services | Monday | Tuesday | Wednesday | Thursday | Friday |
|------------------------|------------------|--------------------------|---|--|---|
| Public Health Nurse | 9am-11am | 9am-11am | 9am-11am | 9am-11am | 9am-11am |
| CWO's | 10am-11am | 10am-11am | | 10am-11am | 10am-11am and 3pm-3.30pm (Emergencies only) |
| Home Help Service | 9am-11am | | 9am-11am | | |
| Dental (Emergencies) | 9am-9.30am | 9am-9.30am | | | |
| Dental Clinic | 9.30am-4pm | 9.30am-4pm | 9am-4pm | 9am-4pm | 9am-4pm |
| Speech Therapy | Appointment only | | Appointment only | | Appointment only |
| Baby Clinic | | 10am-12pm and 2.15pm-4pm | | | |
| Psychiatric Clinic | | | 9am-2pm | | |
| Citizens Advice Bureau | | | 10am-12pm | | |
| Doctors Referral | | | 2 nd and 4 th of the month 2.15pm-4pm | | Every 2 nd Friday 10am-12pm |
| Developmental Clinic | | | | 2pm-4pm | |
| B.C.G. Clinic | | | | 1 st of the month 10am-11am | |

Garda Stations

Clondalkin Garda Station Telephone: 6667600 **Fax:** 6667640

Ronanstown Garda Station Telephone: 6667700 **Fax:** 6667740

Clondalkin and Ronanstown Garda Stations serve as a contact point for young people under the age of 18 who wish to access the Out of Hours Service social work staff.

The Out of Hours Service is accessible on weekdays 8pm-6am and weekends 9am-5pm, 8pm-6am.

Housing Associations Operating in Clondalkin

Cluid Housing Association

Senior House
All Hallows College
Grace Park Road
Drumcondra
Dublin 9

Telephone: 8573088

Fax: 8573082

Email: cluid@cluid.ie

Target Group:

General public who are in need of housing. Applicants must be registered on the County Council Housing List.

Services Offered:

Provides long-term housing for people or families on the County Council Housing List.
44 units of mixed accommodation have been provided in Kilcronan, South West Clondalkin.

How to Contact Service:

Through liaison with the County Council.

Year Established:

1995.

HAIL (Housing Association for Integrated Living)

Shamrock Chambers
59-61 Dame Street
Dublin 2

Telephone: 6718444

Fax: 6703265

Email: info@hail.ie

Website: www.hail.ie

Target Group:

People with mental health needs, capable of independent living. Applicants must be registered on the County Council Housing List.

Services Offered:

Provides long-term/permanent accommodation.
Offers visiting support service to those who need it.
Provides support through a settlement service to assist with integration into the community.
Has provided 23 mixed units of accommodation in Clondalkin.

How to Contact Service:

By referral only.

Staffing:

6 full-time staff and 1 Jobs Initiative staff.

Year Established:

1985.

Sonas Housing Association

148 Phibsborough Road
Dublin 7

Telephone: 8309088

Fax: 8309095

Email: sonascentre@tinet.ie

Target Group:

Women or women and children who have been forced to leave their homes because of domestic violence.

Services Offered:

Sonas can provide a house or apartment to women or women and children on a transitional basis for up to two years.

Provides practical and emotional support during this time also.

Provides assistance with moving on to long-term accommodation when the transitional period is up.

Sonas has provided 10 units of transitional accommodation in Clondalkin.

How to Contact Service:

By referral from another agency only. Referrals are only accepted from key workers who have been working with the woman or the family for at least one month.

Staffing:

2 part-time staff based in Clondalkin.

Year Established:

1995.

Other Useful Services

Abhaile

**510 Main Street
Main Street
Tallaght
Dublin 24**

Telephone: 4048100/4148669

Emergency Telephone: 087 2225742

Fax: 4596784

Email: thau@eircom.net

Target Group:

People who are homeless, or anyone who feels they need help in accessing better housing conditions.

Services Offered:

Advocates on behalf of people and provides back-up support to anyone who wants to advocate for themselves.

Provides advice, information and referral for all homeless services in the Dublin area.

Provides an intensive crisis support service for people at risk of eviction through private landlords or the local authority.

Provides support for people who are staying in emergency accommodation or sleeping rough.

Campaigns for proper housing rights for all, and an end to the abuse of human rights of people who are homeless.

How to Contact Service:

Call in during office hours.

Phone during office hours (outside office hours, in emergency use mobile number).

Opening Hours:

Monday 10am-5pm.

Tuesday 10am-5pm.

Wednesday 10am-5pm.

Thursday 10am-5pm.

Friday 10am-5pm.

Crosscare

**1A Cathedral Street
Dublin 1**

Telephone: 8726775/8746915

Fax: 8727003

Email: richardking@crosscare.ie

Website: www.crosscare.ie

Target Group:

Homeless people and others experiencing any form of social exclusion, including minority ethnic groupings.

Services Offered:

Provides information, advice and support.

Makes referrals to specialist services.

Advocates on behalf of service users.

Provides outreach information and advice to a number of the city centre based services (Holles Row, Longford Lane, Cedar House).

Migrant project.

How to Contact Service:

Call in during opening hours.

Phone during opening hours.

Opening Hours:

Monday 9.30am-5pm.

Tuesday 9.30am-5pm.

Wednesday 2pm-5pm.

Thursday 9.30am-5pm.

Friday 9.30am-5pm.

Dublin Simon Community – Street Outreach

**PO Box 581
Dublin 1**

Telephone: 8720185

Target Group:

Homeless people who are sleeping rough.

Services Offered:

Establishes and maintains contact with people who are sleeping rough.

Provides information and advice on harm minimisation.

Assists with access to health and welfare services.

Provides referrals to appropriate services.

Provides a nightly soup run, a follow up group, a weekly social club and a post settlement service.

How to Contact Service:

Phone between 9am-5pm to make an arrangement to meet an outreach worker at their morning clinic or elsewhere

Contact on the streets or through the soup run volunteers.

Working Hours:

Monday 7am-12 midnight.

Tuesday 7am-12 midnight.

Wednesday 7am-12 midnight.

Thursday 7am-12 midnight.

Friday 7am-12 midnight.

Weekends 5pm-12 midnight.

Failtiu – Resource Centre

Capuchin Centre (temporary premises)
Church Street
Dublin 7

Telephone: 6790044

Fax: 6713738

Email: info@mqi.ie

Website: www.mqi.ie

Target Group:

Homeless people over the age of 18.

Services Offered:

Provides a drop-in service, offering advice, information, and crisis intervention for people who are out of home.

Offers structured day programmes - Chapelizod.

Operates a service users forum.

Provides primary health care.

Needle exchange.

Nurse.

GP and dental service Monday-Friday

Food served 7 days – breakfast, dinner, tea

How to Contact Service:

Call in during opening hours.

Phone during opening hours.

Opening Hours:

Monday 9am-4.15pm.

Tuesday 9am-4.15pm.

Wednesday 9am-4.15pm.

Thursday 9am-4.15pm.

Friday 9am-2.30pm.

Weekends 10am-4.30pm.

Focus Ireland – The Extension

131-133 Francis Street
Dublin 8

Telephone: 6770691

Fax: 6770694

Website: www.focusireland.ie

Target Group:

Young people aged 16-25 who are homeless or at risk of becoming homeless.

Services Offered:

Provides a drop-in service.
Provides food, washing and laundry facilities.
Offers structured educational and recreational activities.
Makes referrals to other appropriate services.

How to Contact Service:

Call in during opening hours.
Phone during opening hours.

Opening Hours:

| | |
|-----------|-----------------|
| Monday | 10.30am-4.30pm. |
| Tuesday | 10.30am-4.30pm. |
| Wednesday | 10.30am-4.30pm. |
| Thursday | 10.30am-4.30pm. |
| Friday | 10.30am-4.30pm. |
| Weekends | 10.30am-4.30pm. |

Focus Ireland – The Loft

131-133 Francis Street
Dublin 8

Telephone: 6750521

Fax: 6750521

Website: www.focusireland.ie

Target Group:

Young homeless people aged 12-18.

Services Offered:

Provides food, washing and laundry facilities.
Provides one-to one support through a keyworker.
Offers group activities.
Makes referrals to other appropriate services.

How to Contact Service:

Through referrals by social workers, youth workers, teachers or others in contact with young homeless people.

Opening Hours:

| | |
|-----------|-----------------|
| Monday | 10.30am-7.30pm. |
| Tuesday | 10.30am-7.30pm. |
| Wednesday | 1pm-7.30pm. |
| Thursday | 10.30am-7.30pm. |
| Friday | 10.30am-7.30pm. |
| Weekends | 10.30am-7.30pm. |

Homeless Persons Unit – Men

**149 James Street
Dublin 8**

Telephone: 1800 724 724 (Freephone)

Fax: 8815215

Target Group:
Homeless men.

Services Offered:

Provides welfare, income maintenance and accommodation to homeless men.
Makes referrals to support services.
Links with and works with other services to help homeless men towards resettlement.
Outreach Community Welfare Officers work with men already placed in emergency accommodation.

How to Contact Service:
Call in during opening hours.
Phone for an appointment.

Opening Hours:
Monday-Friday 10am-1am.

Homeless Persons Unit – Women and Families

**149 James Street
Dublin 2**

Telephone: 1800 724 724 (Freephone)

Fax: 8815197

Target Group:
Homeless women, families and under 18's under the direction of social workers.

Services Offered:

Provides welfare, income maintenance and accommodation.
Makes referrals to support services.
Links with and works with other services to help those who are homeless towards resettlement.
Outreach Community Welfare Officers work with those already placed in emergency accommodation.
Family Clinic 16-19 Wellington Quay

How to Contact Service:
Call in during opening Hours.
Phone for an appointment.

Opening Hours:
Monday-Friday 10am-1am.

Out of Hours Service

**1st Floor, Park House
North Circular Road
Dublin 7**

Fax: 8383475

Target Group:

Young people aged 12-17, who are out of home.

Service Offered:

Provides emergency social work service to young people presenting as out-of-home outside of office hours.

The young person's situation is assessed and they are negotiated home if it is feasible, or they are provided with emergency care placement if necessary.

How to Contact Service:

By referral from a health board social worker.

Self-referral through a Garda station.

Through Lefroy House Nightlight Service (for regular service users only).

Opening Hours:

| | | |
|---------------|----------|----------|
| Monday | 8pm-6am. | |
| Tuesday | 8pm-6am. | |
| Wednesday | 8pm-6am. | |
| Thursday | 8pm-6am. | |
| Friday | 8pm-6am. | |
| Weekends | 9am-5pm | 8pm-6am. |
| Bank Holidays | 9am-5pm | 8pm-6am. |

Threshold

21 Manor Street
Stoneybatter
Dublin 7

Telephone: 8726311

Fax: 8726063

Email: info@threshold.ie

Website: www.threshold.ie

Target Group:

Private residential tenants and social housing tenants experiencing difficulties.

Services Offered:

Provides information and advice on housing and homelessness issues.

Offers an advocacy service, where requested.

Campaigns for the right to good quality, suitable, secure and affordable accommodation.

How to Contact Service:

Call in during office hours.

Phone during office hours.

Write, or contact for an appointment.

Opening Hours:

Monday 9.30am-5pm.

Tuesday 9.30am-5pm.

Wednesday 9.30am-5pm.

Thursday 9.30am-5pm.

Friday 9.30am-5pm.

Trust

**Bride Road
Dublin 8**

Telephone: 4543799

Fax: 4543799

Email: info@trust-ireland.ie

Website: www.trust-ireland.ie

Target Group:

People who are homeless.

Services Offered:

Provides health and social service to people who are homeless.

Provides access to local GPs, dental clinic and optician.

Provides chiroprody session once a month.

How to Contact Service:

No appointment necessary for people who are homeless.

Opening Hours:

Monday 9am-lunch time.

Tuesday 9am-lunch time.

Wednesday 9am-lunch time.

Thursday 9am-lunch time.

Friday 9am-lunch time.